



WORLDTRADINGLAB SRL

Quality&Environmental Policy

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Conforms to ISO 9001:2015
Conforms to ISO 14001:2015

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Worldtradinglab

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OVERVIEW

WorldTradingLab operates under an integrated management system (IMS) combining the requirements of **ISO 9001:2015 29001 (Quality)** and **ISO 14001 (Environment)**.

We have expressed our commitment to client satisfaction and continual improvement in all these areas.

Our most valuable asset for achieving these objectives is the expertise, experience and commitment of the people working for us and with us. Therefore it is our explicit policy to integrate them well into our organisation and encourage them to contribute and participate. All our partners, service providers, advisors and vendors are part of our family and can strongly contribute to our success.

Our Quality and Environmental Policies (IMS) are applicable to the operating unit in Modena (Italy) including the procedures applicable for outsourcers and service providers wherever they are.

The product and services covered by the scope of the WTL IMS are defined by the type of service and contract and by the purpose of the delivered goods and services.

The type of service and contract range from consulting, design, delivery, supply, installation, training, after sale service to construction/erection (civil works).

The purpose of the delivered services is within the field of Information Technology, Laboratory Equipment, Medical Equipment, Industrial Equipment and projects.

In view of subcontracted works the scope of the WTL IMS is limited by WTL's actual ability to exercise control and influence. This may depend on the project specific situation.

Our Quality Policy summarises the essential elements of our commitment for excellence and includes:

- Fostering a quality mind-set with the objective of providing products and services with zero defects that are trusted and preferred by International Cooperation Organizations and deliver on our promise to enable healthier and happier lives,
- Complying with relevant laws and regulations as well as internal requirements,
- Continuously challenging ourselves to improve the quality management system to guarantee safety of what we offer, prevent quality incidents and eliminate defects through the review of quality objectives and results,
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication.

QUALITY

Providing the customer with high quality products and services is a key element in WTL's continued business success.

WTL has recognised the importance of effective quality management to ensure consistent performance on such high level. Therefore WTL has organised its management system in compliance with ISO 9001:2015 and maintains respective accredited certification.

ENVIRONMENT

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The environmental conditions, under which we live, will become more and more a key factor for quality of life. Due to increasing globalisation environmental conditions will depend even more on the actions and the behaviour of mankind.

Therefore it should be anybody's and any organisation's moral responsibility to control their activities in view of the environmental impacts.

WTL fully accepts this responsibility and commits itself to manage their activities accordingly. This is expressed in our company policy and the fact that environmental management has become an important pillar of our integrated management system. The management system is certified by an accredited certification body to be in compliance with ISO 14001.

All our suppliers are required to respect the environment and, as far as possible, the sustainability of the goods and services provided

All our customers are notified of the need to maintain and evaluate the sustainability aspect of goods and services in preparing tenders and tenders and in choosing the company that wins the tender or supply contract.

Environmental aspects are considered in all areas of WTL activity. This applies to WTL work processes (e.g. managing office work, planning travel arrangements, selection of vendors and product eco-friendly, avoiding the use of un-necessary packings) as well as the operation of the goods that we deliver.

Design activities are organised with a focus on environmental issues, especially the reduction of energy and resource consumption during operation and an eye to the dispose of the waste at the end of the life cycle.



Modena, 15th May 2020

Dr. Andrea Manicardi

